



General Assembly

Substitute Bill No. 5309

February Session, 2012

* ____HB05309GAE__032212__ *

**AN ACT IMPLEMENTING THE RECOMMENDATIONS OF THE
PROGRAM REVIEW AND INVESTIGATIONS COMMITTEE
CONCERNING THE CREATION OF A GOVERNANCE STRUCTURE TO
IMPLEMENT E-GOVERNMENT.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 4d-1 of the 2012 supplement to the general
2 statutes is repealed and the following is substituted in lieu thereof
3 (*Effective from passage*):

4 As used in this chapter and sections 2 to 5, inclusive, of this act,
5 unless the context indicates a different meaning:

6 (1) "Architecture" means the defined structure or orderly
7 arrangement of information systems and telecommunication systems,
8 based on accepted industry standards and guidelines, for the purpose
9 of maximizing the interconnection and efficiency of such systems and
10 the ability of users to share information resources.

11 (2) "Information systems" means the combination of data processing
12 hardware and software in the collection, processing and distribution of
13 data to and from interactive computer-based systems to meet
14 informational needs.

15 (3) "State agency" means each department, board, council,
16 commission, institution or other agency of the Executive Department

17 of the state government, provided each board, council, commission,
18 institution or other agency included by law within any given
19 department shall be deemed a division of that department. The term
20 "state agency" shall include (A) the offices of the Governor, Lieutenant
21 Governor, Treasurer, Attorney General, Secretary of the State and
22 Comptroller, and (B) all operations of an Executive Department agency
23 which are funded by either the General Fund or a special fund.

24 (4) "Telecommunication systems" means telephone equipment and
25 transmission facilities, either alone or in combination with information
26 systems, for the electronic distribution of all forms of information,
27 including voice, data and images.

28 (5) "Commissioner" means the Commissioner of Administrative
29 Services.

30 (6) "Chief Information Officer" means the head of the Division of
31 Information Technology within the Department of Administrative
32 Services.

33 (7) "E-Government Board" means the E-Government Board created
34 under section 2 of this act.

35 Sec. 2. (NEW) (*Effective from passage*) (a) There is established an E-
36 Government Board to identify business and customer service needs
37 and facilitate the development and implementation of e-government
38 initiatives and strategies for the state. Said board shall: (1) Develop and
39 adopt a definition of e-government, (2) advise the Department of
40 Administrative Services regarding the use of the state central Internet
41 web site as the centralized source for state government information
42 and services and recommend changes to the web site's design or
43 content, (3) create priorities for new on-line services, (4) recommend
44 the sharing of common state e-government functions, (5) consider
45 whether to propose convenience fees for state on-line services, (6)
46 assist in the selection and development of Internet traffic statistics, (7)
47 provide input for and approve the annual strategic plan for e-
48 government developed under section 4 of this act, and (8) adopt

49 performance measurement goals for the state central Internet web site,
50 including, but not limited to, goals for implementing new on-line
51 services, and increasing the use of existing and new on-line services.

52 (b) The board shall consist of the following members:

53 (1) One appointed by the speaker of the House of Representatives,
54 who shall be a representative of a municipality;

55 (2) One appointed by the president pro tempore of the Senate, who
56 shall be a representative of a municipality;

57 (3) One appointed by the minority leader of the Senate, who shall be
58 a member of the public;

59 (4) One appointed by the majority leader of the Senate, who shall be
60 a member of the public;

61 (5) One appointed by the minority leader of the House of
62 Representatives, who shall be a representative from the business
63 sector, provided such representative shall not be an information
64 technology vendor to the state;

65 (6) One appointed by the majority leader of the House of
66 Representatives, who shall be a representative from the business
67 sector, provided such representative shall not be an information
68 technology vendor to the state;

69 (7) Eight appointed by the Governor, who shall each be a
70 representative of a state agency in one of the following eight state
71 service areas: (A) Human services, (B) health, (C) transportation, (D)
72 regulation and protection, (E) economic development, (F) conservation
73 and development, (G) education, and (H) judiciary;

74 (8) The Chief Information Officer of the Division of Information
75 Technology within the Department of Administrative Services;

76 (9) The Secretary of the Office of Policy and Management, or a

77 designee;

78 (10) The Secretary of the State, or a designee;

79 (11) The State Librarian, or a designee;

80 (12) The Comptroller, or a designee;

81 (13) The Consumer Counsel, or a designee; and

82 (14) One representative from the Judicial Department, appointed by
83 the Chief Court Administrator.

84 (c) All appointments to the board shall be made not later than thirty
85 days after the effective date of this section and each member shall
86 serve a term of three years from the date of appointment. Any vacancy
87 shall be filled by the appointing authority. The members appointed in
88 accordance with subdivisions (1) to (6), inclusive, and subdivision (14)
89 of subsection (b) of this section shall be nonvoting members.

90 (d) The Governor shall select the chairperson of the board from
91 among the voting members of the board. Such chairperson shall
92 schedule the first meeting of the board, which shall be held not later
93 than sixty days after the effective date of this section. Future meetings
94 shall be held not less than quarterly. The chairperson of the board shall
95 propose bylaws for adoption by the board concerning the conduct of
96 its business. A majority of the members of the board shall constitute a
97 quorum for the transaction of any business or the exercise of any
98 power of the board.

99 (e) The chairperson may establish subcommittees to carry out the
100 functions of the board. The chairperson shall designate what issues the
101 subcommittees shall address.

102 (f) The Department of Administrative Services shall, within
103 available resources, provide staff support for the board and shall
104 provide any information concerning the state central Internet web site
105 requested by the board. Such information may include, but not be

106 limited to, statistics concerning the usage of the state central Internet
107 web site or other information needed for the board to perform its
108 duties in accordance with subsection (a) of this section.

109 (g) Not later than January 1, 2013, and annually thereafter, the board
110 shall submit a report on its recommendations concerning strategic
111 proposals and priorities for e-government to the Commissioner of
112 Administrative Services for inclusion in said commissioner's strategic
113 plans developed in accordance with section 4d-7 of the general statutes
114 and section 4 of this act.

115 Sec. 3. (*Effective from passage*) The E-Government Board shall devise
116 a marketing strategy to advertise the state central Internet web site as
117 the primary web site for citizens of the state to enter for information
118 about and services of state government. The E-Government Board
119 shall submit such marketing strategy to the Chief Information Officer
120 for implementation by said officer.

121 Sec. 4. (NEW) (*Effective from passage*) The Chief Information Officer
122 shall, in consultation with the E-Government Board, develop, publish
123 and annually update an e-government strategic plan. Such plan shall
124 delineate a clear strategy for providing on-line services for different
125 user groups according to such groups' specific needs. The Chief
126 Information Officer shall seek input from state agencies, including the
127 various information technology departments of state agencies, citizens
128 and businesses concerning such agencies', citizens' and businesses'
129 needs concerning e-government.

130 Sec. 5. (NEW) (*Effective from passage*) The Department of
131 Administrative Services shall, in consultation with the E-Government
132 Board, develop an on-line user survey to be posted on the state central
133 Internet web site to determine user satisfaction and any user
134 suggestions for improvements to the web site in order to enhance user
135 experience. Not later than six months after the posting of such survey
136 and every six months thereafter, the department shall submit a report
137 containing the aggregated results of such survey to the E-Government

138 Board.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	4d-1
Sec. 2	<i>from passage</i>	New section
Sec. 3	<i>from passage</i>	New section
Sec. 4	<i>from passage</i>	New section
Sec. 5	<i>from passage</i>	New section

GAE *Joint Favorable Subst.*